

CHANGE NOTICE FOR MANUAL NO. 05-22, MA-2910 NON-EMERGENCY MEDICAL TRANSPORTATION (NEMT)

DATE: May 6, 2022

Manual: Aged, Blind, and Disabled Medicaid

Change No: 05-22

To: County Directors of Social Services

I. BACKGROUND AND CONTENT OF CHANGE

The Division of Health Benefits (DHB) has updated Medicaid policy MA-2910, Non-Emergency Medical Transportation (NEMT). This policy provides regulations and procedures for NEMT drivers and local agency reporting requirements.

II. POLICY UPDATE

A. MA-2910.VIII, Determining Need for Transportation Services

1. This section has been reorganized and language has been updated.
2. Additional subsections have been added to aid in locating specific topics.
3. Information regarding failure to complete the assessment has been moved from subsection A. to subsection E., Failure to complete the assessment.

B. MA-2910.XI.A.13.D., Driving Records

Drivers with more than two chargeable accidents or moving violations in the last three years or who have had one or more driver's license suspensions or revocations within the past five years cannot transport Medicaid beneficiaries.

C. MA-2910.XI.C., Reporting Requirements

The local agency is required to:

1. Report to DHB the results of the agency's annual review of its contractors' compliance with contract requirements on an annual basis or at the request of DHB.
2. Submit the results of the agency's annual review via (annual NEMT review/questionnaire for NC counties) to DHB.

Local agencies will be notified annually by DHB when the annual review submission is due to DHB.

D. FORMS

The following forms have been updated to change language from DMA to DHB.

1. DHB-2055
2. DHB-2056
3. DHB-5024
4. DHB-5046

The DHB-5046 has also been updated to include Managed Care language.

5. DHB-5047
6. DHB-5048
7. DHB-5078
8. DHB-5118A, DHB-5118B
9. DHB-5119
10. DHB-5125, DHB-5125A, DHB-5125B

III. EFFECTIVE DATE AND IMPLEMENTATION

This policy is effective upon receipt.

If you have any questions regarding information in this letter, please contact your Medicaid Operational Support Team Representative.

DocuSigned by:

Dave Richard

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Dave Richard

Deputy Secretary, NC Medicaid